

# Criteo Q4 & Full Year 2020 Earnings

**Investor Presentation** February 10, 2021



### Safe Harbor Statement

This presentation contains "forward-looking" statements that are based on our management's beliefs and assumptions and on information currently available to management. Forward-looking statements include information concerning our possible or assumed future results of operations, business strategies, financing plans, projections, competitive position, industry environment, potential growth opportunities, potential market opportunities and the effects of competition and other actions by our counterparties. Importantly, at this time, the COVID-19 pandemic is having a significant impact on Criteo's business, financial condition, cash flow and results of operations. There are significant uncertainties about the duration and extent of the impact of the virus. The dynamic nature of these circumstances means that what is said in this presentation could materially change at any time.

Forward-looking statements include all statements that are not historical facts and can be identified by terms such as "anticipates," "believes," "could," "seeks," "estimates," "intends," "may," "plans," "potential," "predicts," "projects," "should," "will," "would" or similar expressions and the negatives of those terms. Forward-looking statements involve known and unknown risks, uncertainties and other factors that may cause our actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by the forward-looking statements. Forward-looking statements represent our management's beliefs and assumptions only as of the date of this presentation, and nothing in this presentation should be regarded as a representation by any person that these beliefs or assumptions will take place or occur. You should read the Company's most recent Annual Report on Form 10-K filed on March 2, 2020, and in subsequent Quarterly Reports on Form 10-Q, including the Risk Factors set forth therein and the exhibits thereto, as well as future filings and reports by the Company, completely and with the understanding that our actual future results may be materially different from what we expect. Except as required by law, we assume no obligation to update these forward-looking statements publicly, or to update the reasons actual results could differ materially from those anticipated in the forward-looking statements, even if new information becomes available in the future.

This presentation includes certain non-GAAP financial measures as defined by SEC rules. As required by Regulation G, we have provided a reconciliation of those measures to the most directly comparable GAAP measures, which is available in the Appendix slides. Reconciliations also are available in our earnings release for the fourth quarter and fiscal year 2020, which is available on our website at <u>www.criteo.com</u>.



# Commerce Media Platform Progress & 2021 Priorities

Megan Clarken





## We Achieved A Lot Against 2020's Extraordinary Backdrop

- ✓ Kept people safe through efficient work-from-home model
- ✓ Increased focus on ecommerce
- Helped clients achieve their marketing and monetization objectives, providing performance and strong ROI
- Accelerated Criteo's transformation plan to return Criteo to sustainable growth
- Executed with grit and conviction



We delivered

97% of original Revenue ex-TAC guidance\*

100% of original Adj. EBITDA guidance\*

\* As communicated on Feb 11, 2020, **before** the breakout of the COVID pandemic:

"Revenue ex-TAC expected to decline approx. 10% at constant currency"; "Adj. EBITDA margin expected at approx. 30% of Revenue ex-TAC"



## We Transformed Into A New Criteo, Set Up For Sustainable Growth

- Embraced a client-first focus across the company
- Refined company vision and strategic roadmap to return to sustainable, profitable growth
- ✓ Increased ecommerce focus and investment through Retail Media now central piece of strategy
- Reshaped C-level leadership and created Transformation Office
- Strengthened product roadmap to revive growth and extend identity capabilities into competitive moat
- Adopted a much more open approach to partnering with the industry
- Reignited a culture of innovation, performance and accountability to drive growth



Our Vision

# The World's Leading Commerce Media Platform for Brands, Marketers & Retailers

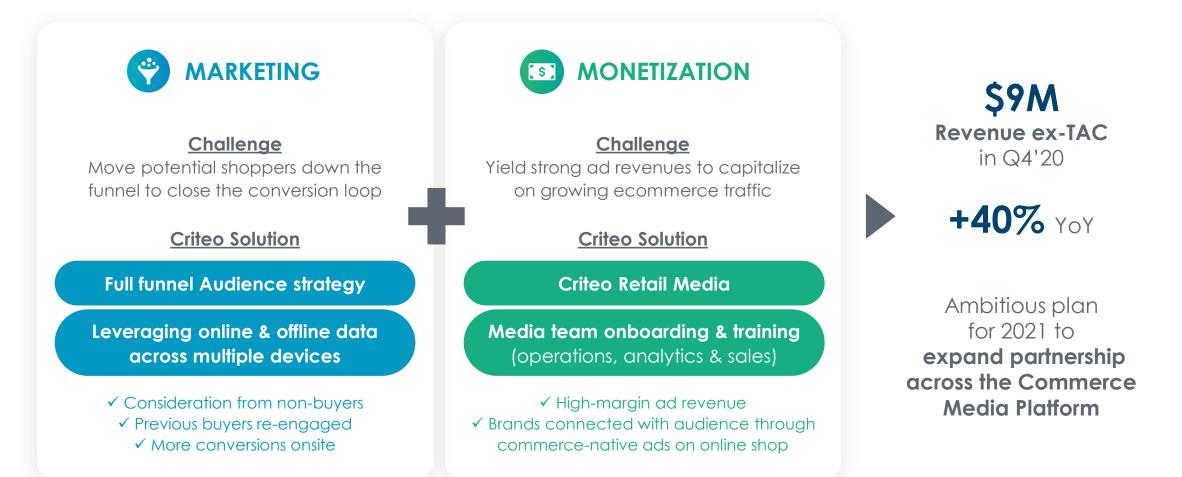
### We Lead Marketing And Monetization For Commerce



- ✓ Deep focus on ecommerce
- Criteo shepherds the buying and selling of advertising and promotions for goods and services
- Massive network using 1st-party identity and commerce data
- All outside of the Walled Gardens

### Case Study: Large NYC-Based Omnichannel Retailer

Retailer Client Needed To Optimize Marketing & Monetization During Q4 Holiday Season



### Growing Marketing And Monetization Through Our Commerce Data, Tech & Al

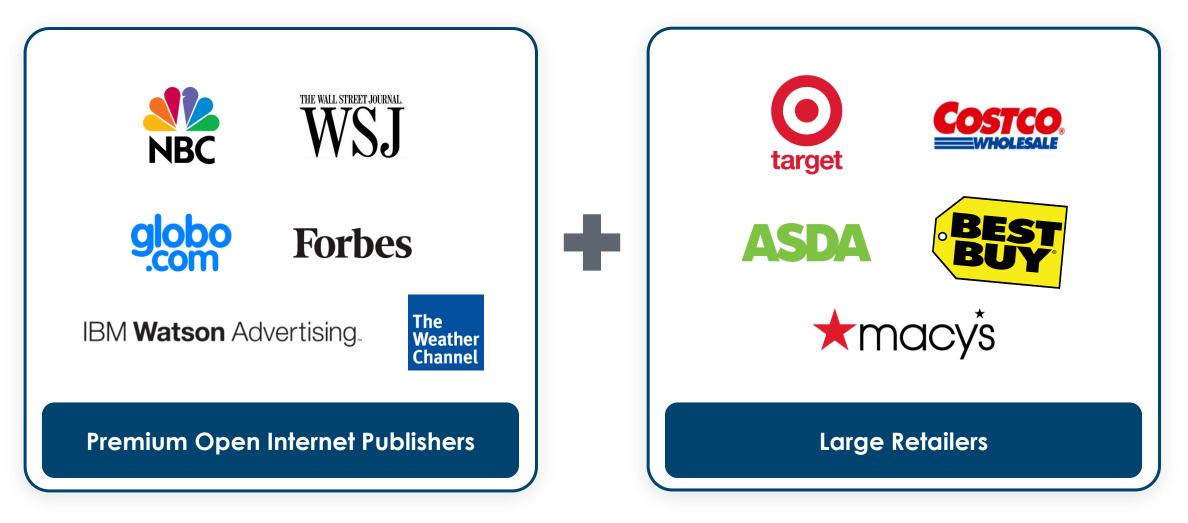
- First-party data
- **\$2.5B+** daily transactions
- 21,000+ commerce clients
- 4B product SKUs
- **3,500** product categories

#### Largest Commerce Dataset In Independent AdTech to map every step of the buyer journey

- **445B** bid requests on single day
- 64M+ campaigns per second
- 700 TB/day shopper data
- Al Engine gets **faster and smarter** with each additional datapoint

#### Most Powerful Tech & Al Processing In Independent AdTech to power dataset and drive sales for clients

### **Expanding Marketing And Monetization Through Our Media Network**



# **Our Transformation Is Already Generating Positive Results**

New Solutions For Marketing And Monetization Grew ~50% And Represent ~20% Of The Business



## We Are Laser-Focused On Three Priorities For 2021 and Beyond

**Growth:** Focusing on ecommerce, Accelerating momentum, Investing Thoughtfully, Attracting talent

2 **Execution:** High-performance environment to foster growth and drive accountability

3 1<sup>st</sup>-Party Data: Strengthen our lead in leapfrogging competition challenged by 3P data

Position Criteo For Sustainable Growth Building On Strengths In Commerce Media





# Product Objectives & 2021 Priorities

Todd Parsons

Chief Product Officer





We Have Two Key Product Objectives For 2021 And Beyond

# **Return to Growth**

# **Future-Proof Criteo**

New Performance Audiences

Expanding API Integrations

New Stakeholder Monetization

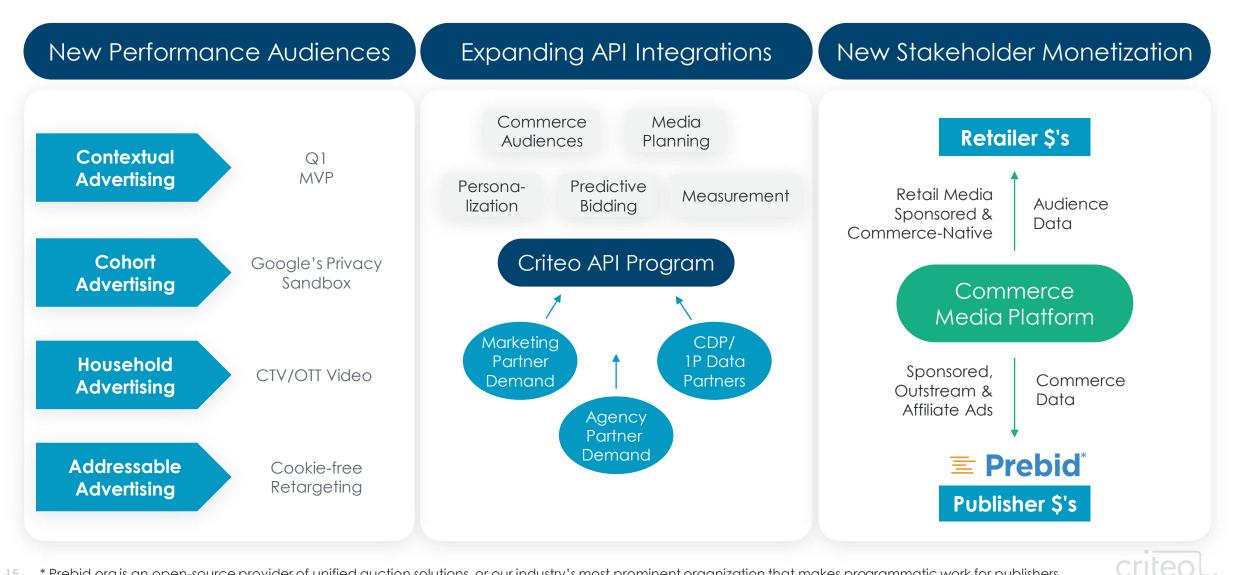
Simplify Use of 1st Party Data

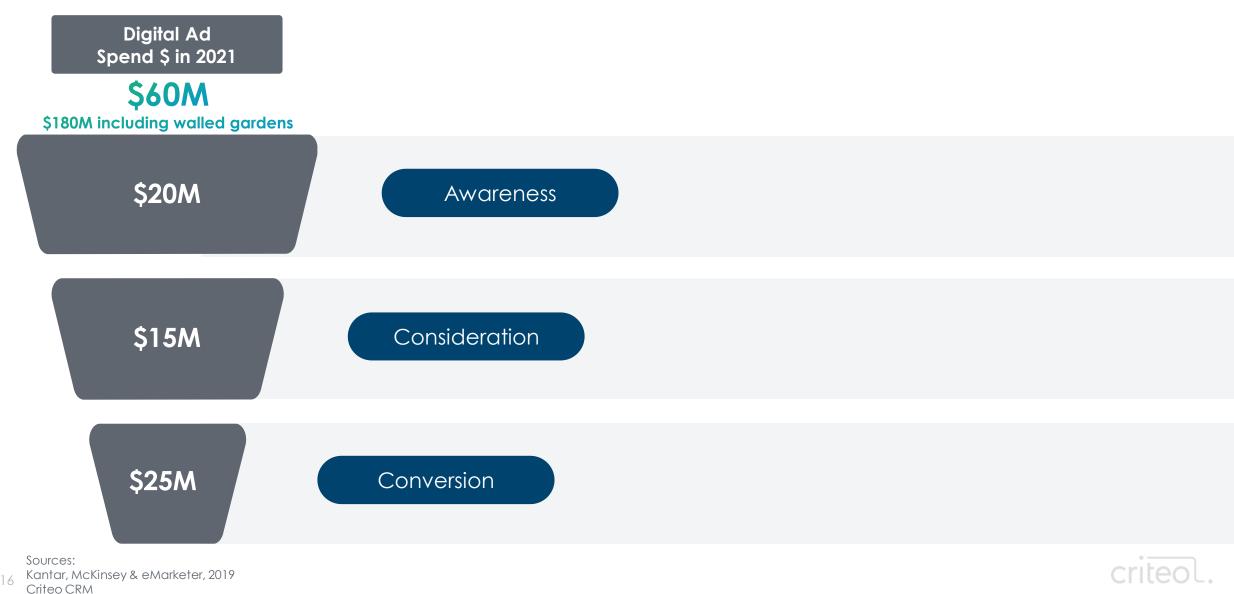
Provide Durable Identity

Protect Consumer Privacy

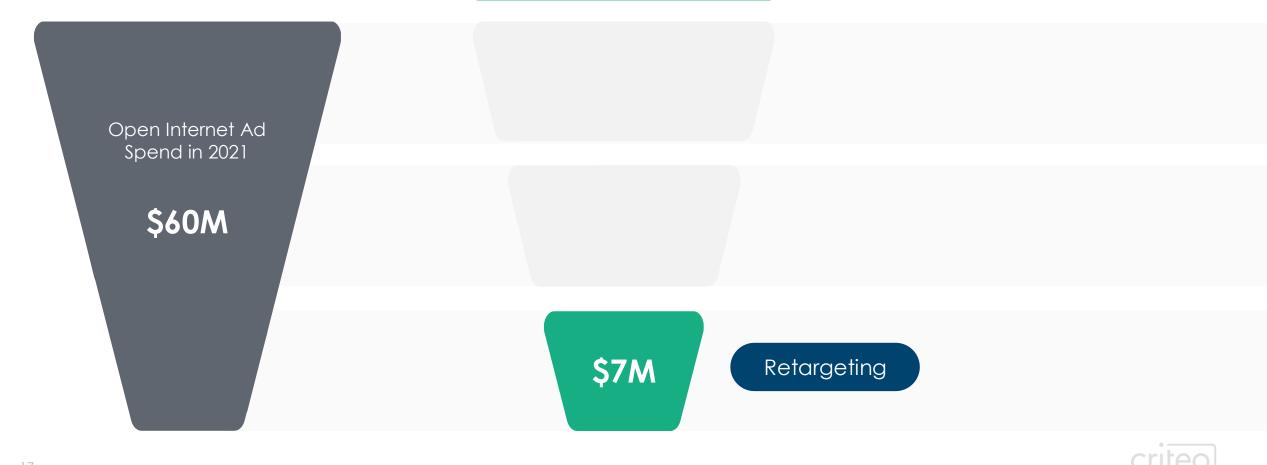


## **Returning To Sustainable Growth With New Product Initiatives**

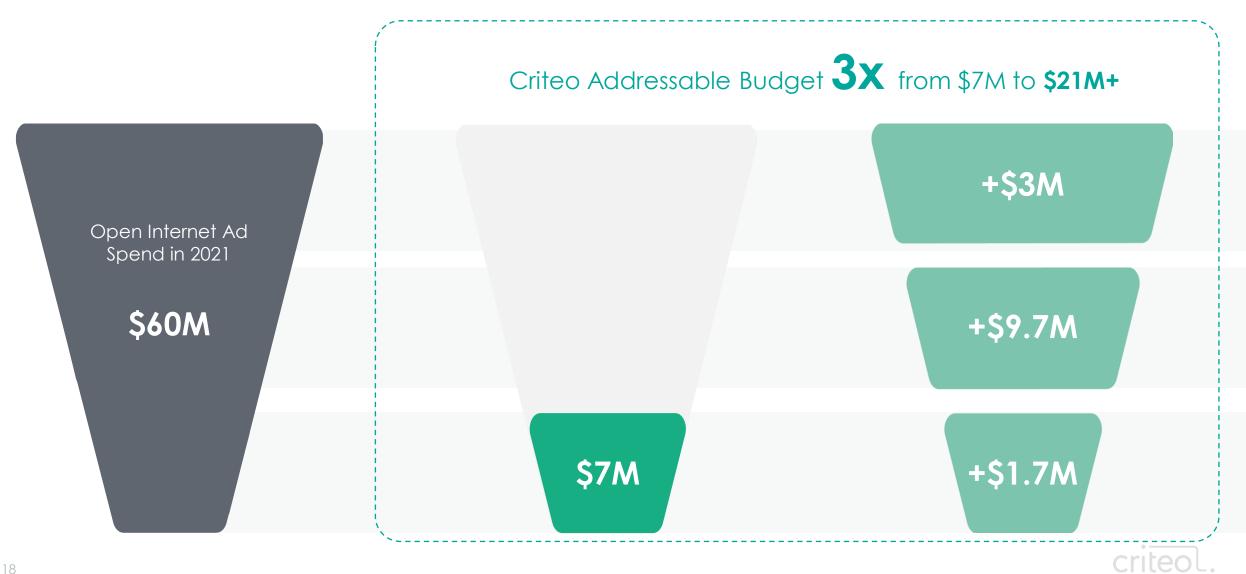


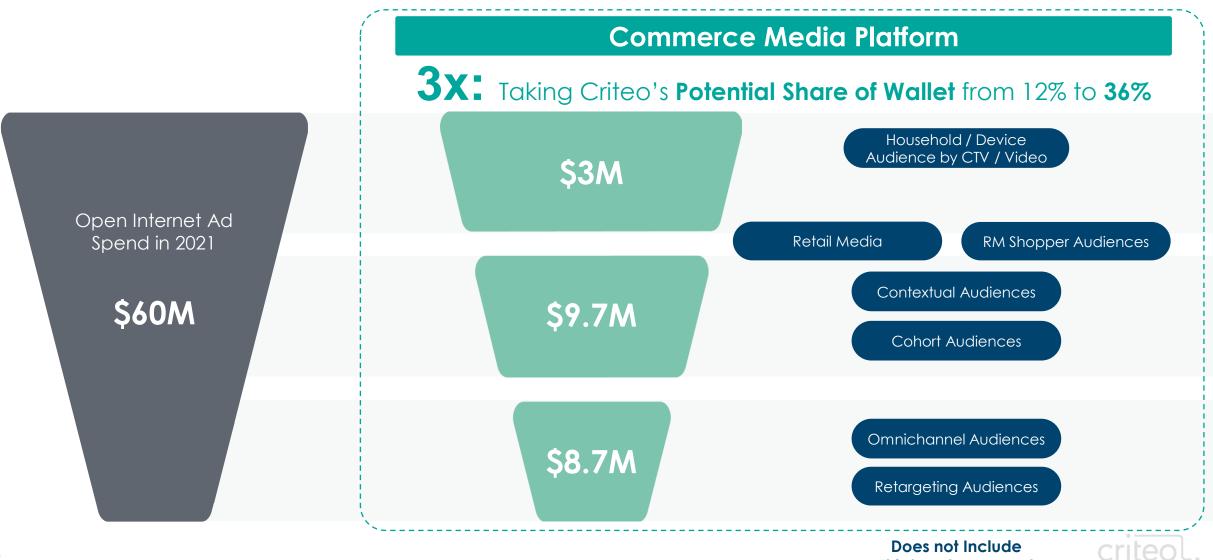


Prior year spend with Criteo 12% Share of Wallet



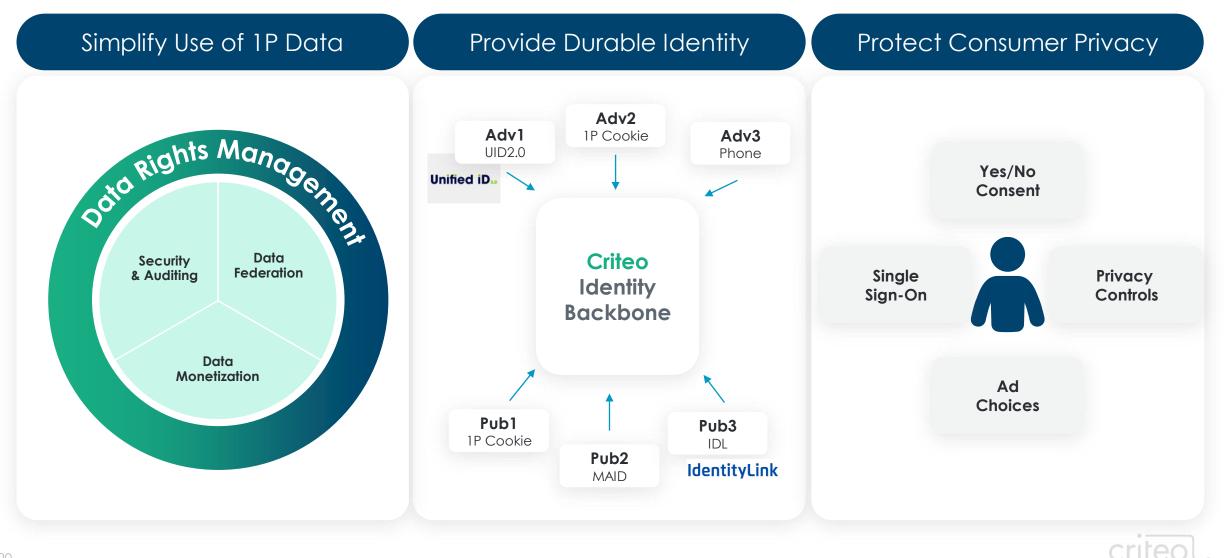






**Third-party Demand** 

## Future-Proofing The Business Through Our 1st-Party Media Network





# Financial and Operational Update

**Sarah Glickman** CFO





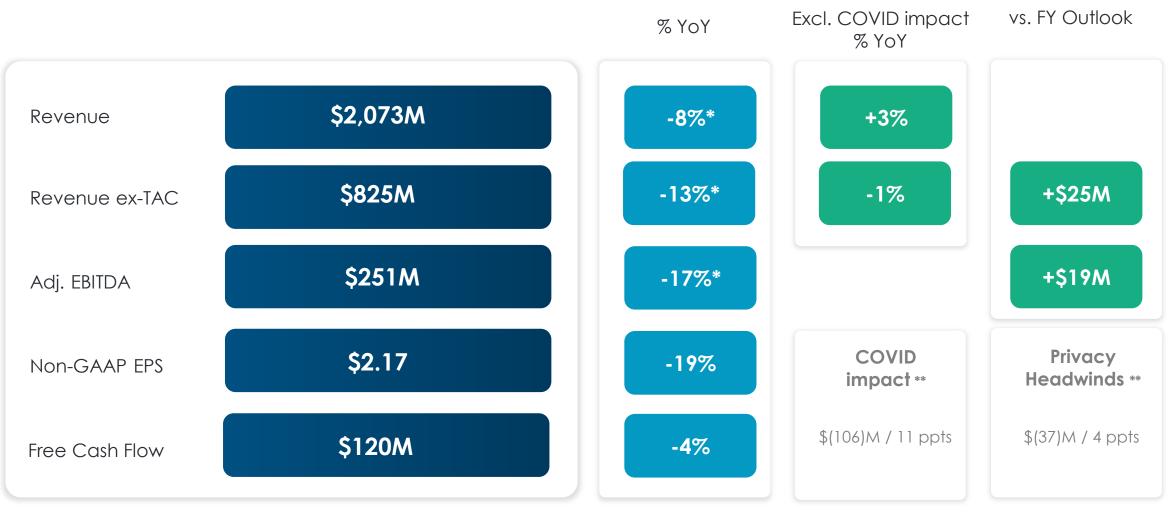
### We Delivered Stronger Than Expected Results In Q4





criteol

### We Delivered Robust Topline And Adj. EBITDA In 2020, Despite COVID



\* At constant currency \*\* Impact on Revenue ex-TAC, Non-GAAP metric, Year-over-Year

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### Solid Execution Along Our Four Strategic Pillars



- Strong "Cyber-30" Shopping Season
- Solid retargeting across all regions
- ✓ 900 net new clients in Q4, highest for 13 quarters to 21,500 total clients
- ✓ 89% client retention
- Solid Retail performance in Q4 across Large Clients and Midmarket
- ✓ Same-client RexT +10% ex-COVID impact

### 2 Expand Product Portfolio

- ✓ New solutions +38% Q4, +47% 2020 to ~20% of total
- ✓ Retail Media 41% Q4, +53% 2020
- Retail Media same-client RexT accelerate to +69%
- Retail Media added large retailers to Platform
- Omnichannel +114% Q4, +118% 2020

### 3 Explore Strategic Game Changers

- Retail Media API integration with Pacvue on Target website/app
- ✓ Launched CTV campaigns
- ✓ Criteo/The Trade Desk partnership on UID2.0 early Q4

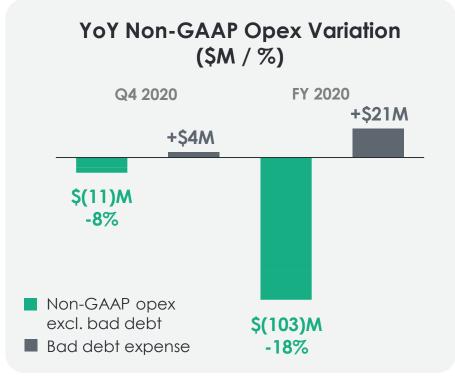
### 4 Drive Tech & Operational Excellence

- Invest in Retail Media, 1P data, Contextual, Video / CTV and Commerce Insights
- Ahead of cost reduction plan with \$(103)M YoY savings in 2020\*



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## **Delivering Strong Cost Performance While Investing in Growth**



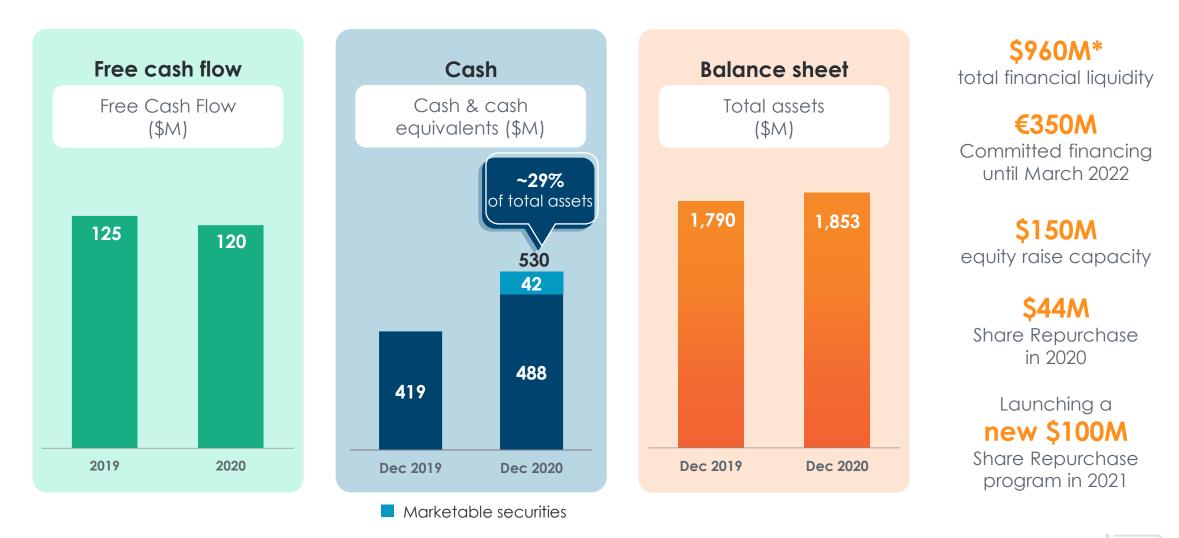
- Actively manage open roles
- Optimize real-estate footprint
- Re-invest in Product and Retail Media
- × \$7M Q4 bad debt provision, \$29M 2020

Restructuring and Transformation-related expenses(\$M)

	2020	2019
(Gain) from forfeitures of share-based compensation awards	(3)	(8)
D&A expenses	-	1
Facilities and impairment-related costs	13	11
Payroll-related costs	6	9
Transformation-related consulting fees	4	-
Total	\$20M	\$14M



### We Have A Strong Balance Sheet And Cash And Liquidity Position





### 2021 Outlook Moves Criteo To A Progressive Return to Growth

**Backdrop** The prolonged impact from the pandemic is driving higher ecommerce, a still muted economic growth, and continued challenges for the Travel and Classified verticals

Revenue ex-TAC

### Targeting low to mid-single digit growth at constant currency

- Moving to our Commerce Media Platform with seamless launches of new products
- Expect growth to progress throughout 2021, accelerating in second part of year
- Ambition to grow new solutions, including Retail Media, ~+50% during 2021
- New solutions expected to represent close to 30% of Revenue ex-TAC in 2021
- Assumes \$(60)M incremental Identity and Privacy impacts relative to 2020 run-rate

### Adjusted EBITDA

### Above 30% margin of Revenue ex-TAC

• Expect flat expenses vs. 2020 with ~\$(40)M savings funding new growth investments



### **Encouraging Q1 outlook**

**Backdrop** The prolonged impact from the pandemic is driving higher ecommerce, a still muted economic growth, and continued challenges for the Travel and Classified verticals

Revenue ex-TAC

### Around \$200 million or -4% YoY decline at the midpoint

- Continued solid Retail performance in the US and EMEA
- Good traction in Commerce Media Platform: accelerating momentum in Retail Media, continued solid growth across all new solutions
- Assumes ~\$(10)M incremental COVID impact vs. Q1 2020, all driven by Travel
- Expect Japan Classifieds business to continue to be soft given local lockdown
- Assumes \$(6)M incremental privacy impacts relative to 2020 run-rate

Adjusted EBITDA

Above \$60 million or 30% margin of Revenue ex-TAC

Expect expenses to decline ~(10)% YoY



### **CFO Priorities: Drive Growth and Operational Excellence Across Criteo**

- Ensure best resource and investment allocation to priority Commerce Media Platform growth areas across Retail Media, 1st-party Data, Contextual advertising, Video, CTV and Commerce Insights
- Partner with commercial team to increase share of wallet with ecommerce clients and ad agencies
- Partner with Product team to future-proof the business through 1<sup>st</sup>-party Media Network
- Focus on process and organizational efficiencies and continue to evolve operating model
- Complement organic growth with strategic M&A
- Closely monitor capital allocation to deploy cash to highest value uses while maintaining flexibility



Megan Clarken





### Why We Will Succeed

- Massive ecommerce tailwinds and increasing TAM
- Superior Commerce Media assets, unique marketing and monetization capabilities
- Solid product roadmap to return to growth and future-proof the business
- New product offerings growing ~50% and expected to represent ~30% of business in 2021
- Strong balance sheet and investment plans to further transform our business
- Commitment to thoughtful, steady execution and delivery against our Strategic plan

### Position Criteo For Sustainable Growth Building On Strengths In Commerce Media

### Further Questions? Please Contact Investor Relations at IR@criteo.com



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# Appendix



### **Case Studies**



#### <u>Challenge</u>

Drive new sales to capitalize on booming ecommerce & lockdown-related new pet owners

#### **Criteo Solution**

Audience Targeting on new buyers

**Customer Acquisition** 

✓ +500% YoY
Revenue attributable to Criteo



#### **Challenge**

Build awareness for launch of new travel service

#### **Criteo Solution**

Audience Targeting of Travel Intent

Video ads

**Open Internet Premium Publishers** 

✓ +30% Awareness uplift drove strong traffic on new Travel service

### **Case Studies**



#### **Challenge**

Enable brands to influence product placements Create incremental profit stream from traffic Ensure native and complementary ad experience

#### **Criteo Solution**

Retail Media Platform to enable brands to buy Sponsored Product ads

Retail Media experts onboarding beauty advertisers via commerce-native ads

# ✓ \$5M+ brand spend ✓ +750% YoY



### **U.S. Grocery Delivery Service**

#### **Challenge**

Develop monetization strategy to capitalize on CPG ad dollars shifting to retail media as consumers buy more CPG online due to COVID

#### **Criteo Solution**

Brands enabled to buy Sponsor Product ads on retailer site

Retailer sales team enabled to grow Retail Media offering

✓ \$8.5M+ brand spend
 ✓ +150% YoY

### Differentiated Assets Uniquely Position Us for Success In Commerce Media

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Reach

**Shopper Graph** aggregates \$2.5B daily online sales across 4B

product SKUs

**ID Graph** with matched non-cookie identifiers for over 2.5B users globally Exclusive access to large **retailers' on-site inventory and** 1st-party data

Preferred access to 5,000 premium publishers on Open Internet Unique opportunities for brands to advertise on

retailers' on-site media

Retail

Media

Profitable revenue generation for large retailers

Industry first self-service transparent Retail Media Platform -11

Insights & Measurement

Ability to measure against product sales at Product SKU level

**Commerce Insights** to bring together organic shopping data with paid media metrics 21,000+ clients across **100+ markets** worldwide

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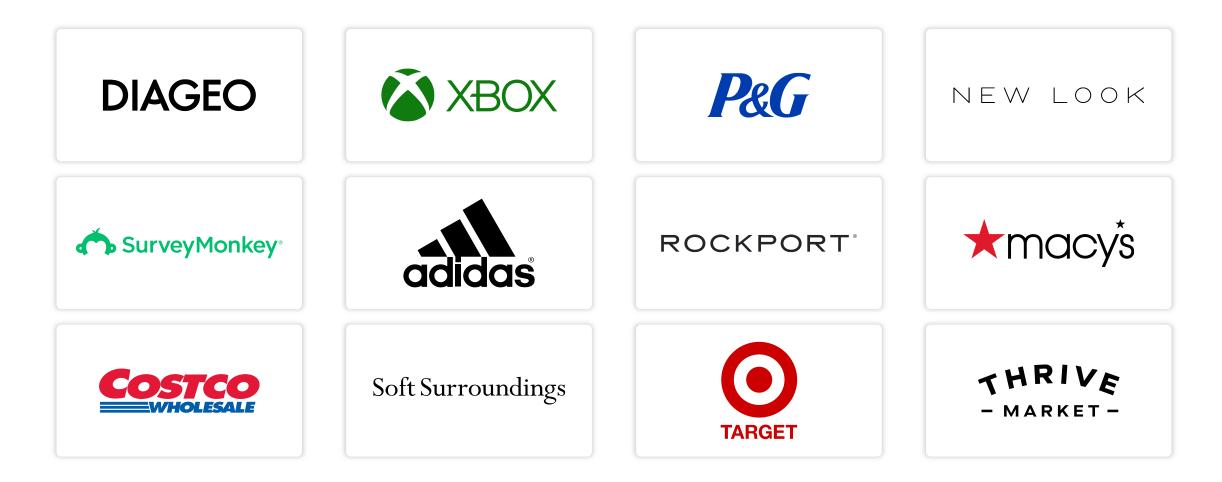
**Global Presence** 

& Financial Profile

Solid margin and cash flow generation with strong Balance Sheet



## **Direct Relationships With Many Premium Brand And Retailer Clients**





### We Are A Global Company



### **Estimated COVID-19 Impact By Vertical**

Revenue ex-TAC in \$m	Q1'20	Q2'20	Q3'20	Q4'20	FY 2020
Retail	-3	-2	-3	-3	-11
Travel	-4	-21	-20	-17	-62
Classifieds	-3	-19	-10	-7	-39
Retail Media	0	+4	0	0	+4
TOTAL	-10	-37	-33	-26	-106

Overall Retail impact relates to impact from bankrupt customers, curtailment of a Korean ecommerce marketplace and positive impact of \$4M for Retail Media in Q2

### **Revenue ex-TAC Reconciliation**

\$ in millions	Q4'20*	Q3'20	Q2'20	Q1'20	Q4'19	Q3'19	Q2'19	Q1'19	\$ in millions	2020*	2019
Revenue	661.3	470.3	437.6	503.4	652.6	522.6	528.1	558.1	Revenue	2,072.6	2,261.5
Less: Traffic acquisition costs	408.1	284.4	257.7	297.4	386.4	301.9	304.2	322.4	Less: Traffic acquisition costs	1,247.6	1,314.9
Revenue ex- TAC	253.2	185.9	179.9	206.0	266.3	220.7	223.9	235.7	Revenue ex- TAC	825.0	946.6



# Adjusted EBITDA Reconciliation

\$ in millions	Q4'20*	Q3'20	Q2'20	Q1'20	Q4'19	Q3'19	Q2'19	Q1'19	2020*	2019
Net income	46.8	5.3	6.2	16.4	41.5	20.6	12.5	21.4	74.7	96.0
Adjustments:										
Financial expense	0.1	0.5	1.0	0.3	1.5	0.9	1.4	2.0	1.9	5.7
Provision for income taxes	20.3	2.3	2.6	7.0	15.9	7.9	5.7	10.0	32.2	39.5
Equity awards compensation expense	9.0	6.8	7.2	8.5	9.1	11.7	14.4	13.9	31.4	49.1
Pension service costs	0.6	0.6	0.5	0.5	0.4	0.4	0.4	0.4	2.2	1.6
Depreciation and amortization expense	22.1	21.8	20.2	24.1	30.5	22.4	21.3	19.3	88.2	93.5
Acquisition-related costs	0.2	0.1	-	-	-	-	-	-	0.3	-
Restructuring-related & transformation costs	4.4	12.2	1.2	2.2	10.7	0.3	0.7	1.9	20.0	13.6
Total net adjustments	56.6	44.2	32.8	42.8	68.0	43.7	43.9	47.5	176.3	203.0
Adjusted EBITDA	103.4	49.5	38.9	59.2	109.5	64.2	56.4	68.9	251.0	299.0

# Free Cash Flow Reconciliation

(\$ in millions)	2020*	2019
CASH FROM OPERATING ACTIVITIES	185.4	222.8
Acquisition of intangible assets, property, plant and equipment	(67.3)	(82.7)
Change in accounts payable related to intangible assets, property, plant and equipment	1.8	(15.2)
FREE CASH FLOW	119.9	124.9

### Foreign Exchange Impact on Actual Results and Guidance

	Q4 2020 Actual											
USD million	@ Q4	4 2019 FX		FX pact	Actual			4 2020 Ince FX	FX impact		Þ	Actual
Revenue ex-TAC	\$	249.5	\$ 3.6		\$	253.2	\$	249.5	\$	3.7	\$	253.2
					Q	1 2021 G	Juidanc	е				
USD million		1 2020 FX	FX		Guida	ance						
	@ Q	I 2020 FA	impact Midpoint*			oint*						
Revenue ex-TAC	\$	197.4	\$ 2.6		\$	200.0						
	FY 2021 Guidance											
USD million		2020 FX	I	FX	Guida	ance						
	₩ Г I	2020 FX	im	pact	Midpo	int*, **						
Revenue ex-TAC	\$	849.8	\$	2.2	\$	852.0						

\* Based on FX assumptions for Q1 2021 and Fiscal Year 2021 published in the Feb 10, 2021 earnings release \*\* Illustrative of 2021 Revenue ex-TAC guidance of "targeting low to mid-single growth at constant currency"

### Q1 IR Events

#### EARNINGS

• Feb 10	Q4 & FY 2020 Virtual earnings call (before market)	CEO, CFO, CPO						
ROADSHOWS								
• Feb 12	Virtual "US" roadshow with JP Morgan	CEO & CFO						
• Feb 16	Virtual "Paris" roadshow with Berenberg	CEO & CFO						
• Feb 17	Virtual "London" roadshow with Arete Research	CEO & CFO						
CONFERENCES & EVENTS (All virtual)								

•	Feb 11	Goldman Sachs Tech & Internet Conference	CEO
•	March 1	Morgan Stanley Technology Conference	CEO
•	March 9	Truist Technology, Internet & Services Conference	CEO

### More to come...

